

# **eSafety Label - Action Plan**

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By submitting your completed Assessment Form to the eSafety Label portal you have taken an important step towards analysing the status of eSafety in your school. Congratulations! Please read through your Action Plan carefully to see what you can do to improve eSafety further in your school. The Action Plan offers useful advice and comments, broken down into 3 key areas: infrastructure, policy and practice.

## **Infrastructure**

### **Technical security**

> It is good practice that your ICT services are regularly reviewed, updated and removed if no longer in use.

#### Pupil and staff access to technology

- > Since staff and pupils can use their own equipment on your school network, it is important to make sure that the Acceptable Use Policy is reviewed regularly by all members of the school and adapted as necessary. It must be discussed with pupils at the start of each academic year so that they understand what is in place to protect them and their privacy, and why. Base the policy around behaviour rather than technology. Visitors must also read and sign the Acceptable Use Policy before they use the school's network.
- > It is good that in your school computer labs can easily be booked. Consider the option of integrating other digital devices into the lessons as using them provides best practise for pupils in dealing with new media. Ensure that safety issues are also discussed.

#### **Data protection**

- It is good that all users are attributed a different password by the system in your school. Remind all school members never to write their given password down anywhere, certainly not on a sticker on a computer! Also, ensure that the Acceptable Use Policy reminds staff and pupils to keep their passwords secure and not share them with others.
- > You have a good policy of encrypting pupil data and storing it safely. Ensure all new staff made aware of the procedures for encryption and data handling and that there is a named point of contact acting as the data controller for your school. Upload to your school profile some guidelines about protecting sensitive data through an encryption system so that other schools can benefit from your experience.
- > It is good that your school provides training materials on the importance of protecting devices, especially portable ones. Please consider sharing those with others through the in . Also ensure that your materials are regularly reviewed to ensure they are in line with the state of the latest technology.

### **Software licensing**

> Ensure that all staff are aware of the procedure for purchasing new software and that all licenses are appropriate for the number of pupils and staff that will be using them. The <a href="End-user license agreement">End-user license agreement</a> section in Wikipedia will provide useful information for understanding terms and conditions and comparing software agreements.

#### **IT Management**

- > It is good practise that your are training and/or providing guidance in the use of new software that is installed on school computers. This ensures that school members will take advantage of new features, but also that they are aware of security and data protection issues where relevant.
- > There is a mechanism set up in your school that allows any staff member to make a request for new hard/software a request that leads to an informed decision within a reasonable amount of time. This is great as this way teacher can benefit from new technologies while still staying inline with school policy.
- > It is good practice to ensure that the person in charge of the ICT network is fully informed of what software is on school-owned hardware and this should be clearly indicated in the School Policy and the Acceptable Use Policy. The person responsible for the network needs to be able to guarantee conformity with licensing requirements and that new software won't interfere with network operation.

## **Policy**

#### **Acceptable Use Policy (AUP)**

- It is good that you have an Acceptable Use Policy for all members of the school community. Regularly review the AUP to ensure that it is still fit for purpose; to ensure that your AUP is sufficiently comprehensive, take a look at the fact sheet and check list on Acceptable Use Policy at <a href="https://www.esafetylabel.eu/group/community/acceptable-use-policy-aup-">www.esafetylabel.eu/group/community/acceptable-use-policy-aup-</a>.
- It is good practise that whenever changes are put into place in your school, the school policies are revised if needed. Note though, that also changes outside the school can affect policies such as new legislations or changing technologies. Therefore please review your policies at least annually.
- Regularly review the Mobile Phone Policy to ensure that it is fit for purpose and that it is being applied consistently across the school. The fact sheets on Using mobile phones at school (www.esafetylabel.eu/group/community/using-mobile-device-in-schools) and School Policy (www.esafetylabel.eu/group/community/school-policy) will provide helpful information.

#### **Reporting and Incident-Handling**

> Please share the materials in which you tackle these issues especially with pupils and parents in the of the eSafety Label portal.

#### **Staff policy**

> In your school user accounts are managed in a timely manner. This is important as it decreases the risk of

misuse.

### **Pupil practice/behaviour**

- > It is good that pupils have the possibility to shape school activities when discussing eSafety, be it extra-curricular and curricular ones, based on what is going on in their daily lives. This way they will be more engaged and it also allows the teacher to recognise real life issues.
- You have defined electronic communication guidelines in your Acceptable Use Policy and this would be a useful example of good practice for other schools. Can you create a tutorial about electronic communication guidelines for pupils and upload it to your school profile via your <a href="My school area">My school area</a> so that other schools can benefit from your experience.
- Your school has a school wide approach of positive and negative consequences for pupil behaviour. This is good practice, please share your policy via the <u>My school area</u> of the eSafety portal so that other schools can learn from it.

#### **School presence online**

- > You have a dedicated person to monitor your school's online reputation, and this is good practice. Always be aware of any new sites that may not be immediately apparent through a regular search. Keep up to date with the latest sites and monitor these periodically, as they can be particularly damaging for schools and their pupils and staff if they present a negative viewpoint.
- Regularly check the content of the school's online presence on social media sites to ensure that there are no inappropriate comments. Set up a process for keeping the site/page up to date, and check the fact sheet on Schools on social networks (www.esafetylabel.eu/group/community/schools-on-social-networks) for further information to make sure that good practice guidelines have been followed. Get feedback from stakeholders about how useful the profile is.

## **Practice**

#### **Management of eSafety**

Technology develops rapidly. It is good practice that the member of staff responsible for ICT is regularly sent to trainings and/or conferences to be aware of new features and risks. Check out the <u>Better Internet for Kids portal</u> to stay up to date with the latest trends in the online world.

#### eSafety in the curriculum

- > It is good that sexting has been integrated into wider online safety education across the school. Are you able to assess the impact of this education? Does it help pupils to modify their behaviours? How do you know?
- > It is good practise that in your school Cyberbullying is discussed in the curriculum with pupils from a young age.
- > It is commendable that you are able to provide an eSafety curriculum that keeps up with emerging issues.

  Continue to make use of new resources as they are made available. Can you upload to your school profile an

outline of how you design the curriculum and links to some of the resources you use – this would be most helpful for other schools.

- It is excellent that consequences of online actions are discussed with pupils in all grades. Terms and conditions need to be read to fully understand contractual conditions. This can also concern aspects of data privacy.
  Another important topic is breach of copyright. Please share the materials used through the uploading evidence tool, accessible also via the Myschool area.
- eSafety needs to be embedded across the whole curriculum regardless of whether this is a statutory obligation in your country. There are several very good schemes of work freely available which will support this; for further information see the fact sheet sheet Embedding eSafety in the curriculum at <a href="https://www.esafetylabel.eu/group/community/embedding-online-safety-in-curriculum">www.esafetylabel.eu/group/community/embedding-online-safety-in-curriculum</a>.

#### Extra curricular activities

- Sather feedback from pupils to see what sort of additional eSafety support they would benefit from outside curriculum time. Could they be involved in delivering some of this to their peers? Check the resource section on the eSafety Label portal to find resources that will help them do this; check out the fact sheet on Pupils' use of online technology outside school at <a href="https://www.esafetylabel.eu/group/community/pupils-use-of-online-technology-outside-school">www.esafetylabel.eu/group/community/pupils-use-of-online-technology-outside-school</a>.
- > It is good to know that you are frequently using the online eSafety resources from your national Safer Internet Centre. Have you found these resources helpful in your school? Please send your feedback on their use and value to <a href="mailto:info-insafe@eun.org">info-insafe@eun.org</a>.

### **Sources of support Staff training**

- All staff need to be regularly updated about emerging trends in eSafety issues. Consider a needs-analysis to determine what different staff need from their training and consult the eSafety Label portal to see suggestions for training courses at <a href="https://www.esafetylabel.eu/group/community/suggestions-for-online-training-courses">www.esafetylabel.eu/group/community/suggestions-for-online-training-courses</a>.
- Your school makes sure that every teacher is trained on cyberbullying. Please share resources that are used in these trainings via uploading them to your <u>My school area</u>. Are you also monitoring the effect that this training had on the number of incidents?

The Assessment Form you submitted is generated from a large pool of questions. It is also useful for us to know if you are improving eSafety in areas not mentioned in the questionnaire. You can upload evidence of such changes via the <u>Upload evidence</u> on the <u>My school area</u> section of the eSafety Portal. Remember, the completion of the Assessment Form is just one part of the Accreditation Process, because the upload of evidence, your exchanges with others via the <u>Forum</u>, and your <u>reporting of incidents</u> on the template provided are all also taken into account.